



Akorbi

Business Process Outsourcing

Akorbi's business process outsourcing solutions can help you to meet your business' call volume needs without the cost of hiring additional staff or managing a call center of your own. With both near-shore U.S. and Latin America locations, as well as off-shore locations in Africa, we can offer support to your customers 24/7 and in 170+ languages.

OUR AGENTS PROVIDE



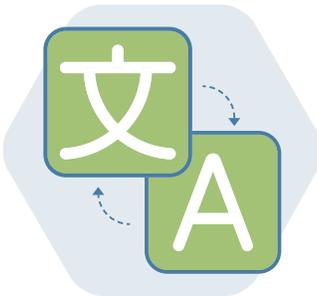
INBOUND

We'll take care of incoming customer service calls, technical help desk questions, enrollments in programs, and applications for services.



OUTBOUND

Akorbi can handle lead generation for your target audience, sales calls to reach out to clients and prospects, and database management to ensure your data is secure.



LANGUAGE SERVICES

Akorbi is one of the world's top language services providers. We offer in-person and remote interpretation, translation of documents, localization services that optimize your materials for a local audience, multilingual content moderation, and compliant language solutions for healthcare including telehealth.



BACK-OFFICE SUPPORT

Our BPO solutions help you take care of your behind-the-scenes, back-office tasks that help improve the efficiency and functionality of the workplace. We'll handle regular payroll tasks, HR, staffing, hiring, data entry, and administrative support tasks such as answering the phones and creating documents.



EMAIL AND CHAT SUPPORT

Do you need to send emails to your overseas teams or your target audience? How about responding to chat requests on your website? Akorbi can handle these BPO tasks in more than 170 languages!

What Makes Akorbi Different?

Akorbi offers bilingual agents as well as multilingual customer support in all modalities. We are also HIPAA and PCI-compliant centers with completely integrated security systems, access control, and cameras. On-site generator systems ensure 100% uptime.

Want to increase your outbound sales per hour? Akorbi has proven we can help with that. Read our latest BPO case study about how an Akorbi outbound telemarketing (OBTM) campaign increased our client's sales per hour by 300% in just 2 months.

[Check out Akorbi's BPO Services case study.](#) >

INDUSTRIES WE SUPPORT



Healthcare



Technology



Retail



Finance



Food Service