



Akorbi

American Sign Language and the Importance of ADA Compliance

Akorbi specializes in translation and interpretation services in more than 170 languages. One of these languages is American Sign Language (ASL).

ASL interpretation is an essential aspect of your services, particularly when complying with Americans with Disabilities Act (ADA) regulations. Yet ASL is almost an afterthought when it comes to mass communication. Akorbi highlights why you need ASL interpreters and how our interpreters comply with ADA rules.



Industries Served by ASL

If you handle audio or verbal communications to a mass or specialized audience, you will need ASL translation and interpretation at some point.

Major Industries We Serve

Each of these industries uses specialized jargon and terminology.
That's why you need the right ASL interpreter for your industry.



TECHNOLOGY



EDUCATION



GOVERNMENT



LEGAL



BUSINESSES
Family-Owned to Fortune 500



**MEDICAL AND
HEALTHCARE**



**FINANCIAL AND
INSURANCE**

Akorbi hires interpreters who are highly skilled and qualified in their areas of expertise. They're often field professionals in technology, medicine, teaching, law, finance, and business. Many of our ASL linguists have 15 or more years of interpreting experience.



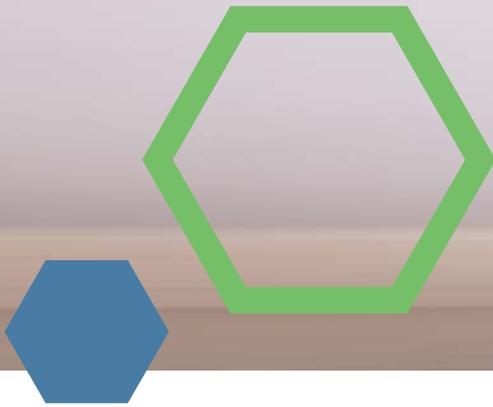
Our Interpreters Help You Comply With ADA Rules

The ADA stipulates that any place of public accommodation is required to provide qualified interpreters or other effective methods of making aurally delivered materials available to individuals with hearing impairments.

Hospitals, for example, are one area where ASL interpretation is crucial and required by law so everyone has access to proper health care. ASL interpreters are not only for patients. ASL compliance extends to family members, caregivers, and hospital visitors.

Other highly regulated industries also require a qualified interpreter. Financial, legal, law enforcement, employment, and educational agencies and businesses must provide interpreters as part of accommodating people who are deaf or hard of hearing. Think so-called YMYL (Your Money/Your Life) industries.

All interpreters at Akorbi must go through OIG (Office of the Inspector General) and SAM (System for Award Management) background screenings. We update and check records monthly.



Why You Must Be ADA-Compliant

Why do you need to be concerned about ADA compliance?

First, your company faces hefty fines from the federal government if it determines you failed to accommodate individuals with disabilities. Second, someone could file a civil lawsuit seeking damages if that person was injured in some way because of a failure to accommodate someone with disabilities. If you are not ADA compliant and enter into a consent decree, this incurs expense, impacts the way you do business, and the Department of Justice can regulate your business operations for 3 years.

What if a doctor's office fails to communicate properly with a person who is deaf or hard of hearing, and that results in that person's physical harm? What if someone doesn't understand their rights or get proper legal representation for a loan? The need for accurate communication is clear.

Giving a voice to the deaf and hard of hearing makes good business sense. Not only do you earn loyalty from your customer, patient, or client, but you prove that your business caters to everyone. Effective communication is a right.

The Akorbi Advantage >

Akorbi's ASL interpretation protocol blends qualified interpreters and patent-pending technology to provide reliable and immediately accessible language services. Our interpreters offer consecutive or simultaneous interpreting and can accommodate clients' requests for security clearances.

ADAPT powered by Akorbi allows you to schedule an interpreter. It's your one-stop-shop for selecting a time you need an interpreter, how long you expect the interpretation session to last, and which interpreter to schedule. If you like a particular interpreter, you can request the person for next

time (although that's not guaranteed). Akorbi's nationally certified sign language interpreters are also available for last-minute appointments, including after-hours support for emergencies.

We'd also like to introduce you to Jaclyn Evans, the head of our interpretation department. She's an ADA compliance expert with more than 15 years of experience with American Sign Language interpretation and ADA compliance. Jaclyn and her team can consult with you on the best practices and to find a custom solution while ensuring compliance with ADA rules.



World-Class ASL & ADA-Compliant Solutions

Akorbi is honored to be able to bridge communication gaps between the deaf and hard-of-hearing and others, giving “voice” via American Sign Language (ASL) and Certified Deaf Interpreters (CDI) to individuals in a variety of businesses, organizations, and personal circumstances. We also help your business or organization comply with ADA regulations.

**Contact Akorbi today to discover
what our services can do for you.**

www.Akorbi.com/contact-us