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Contact: Veronica Thomison
MPR Source, Inc. for Akorbi
214.893.3740
vthomison@mprsource.com

AKORBI SUPPORTS GLOBAL MULTILINGUAL INITIATIVES WITH NEW HIRE Ralph Bonaduce Joins Company as V.P. of International Services

PLANO, Texas – June 19, 2014 – Akorbi has hired Ralph Bonaduce as Vice President of International Services to support the company's global and multilingual strategic initiatives. In this role, Ralph will be responsible for domestic and international Business Process Outsourcing (BPO) operations, which include inbound customer service, outbound sales and marketing, as well as back office services in more than 160 languages. In addition, his team will manage Akorbi's international interpretation, translation and transcription services.

Ralph is an industry leader with more than 14 years of experience in the BPO industry and an additional 19 years of experience in the natural gas energy industry. His background includes extensive experience in successfully managing U.S.-based, Tier 1 clients in the financial, telecommunications, cable, retail sales and consumer services industries, in both domestic and off-shore locations.

Prior to joining Akorbi, Ralph led international services for several multinational organizations, including: Affinitas Corp., LiveBridge, Inc. and HeroITES. His international experience spans work in the U.S., Canada, United Kingdom, Australia, India and Latin America.

Ralph will work with Akorbi's leadership team to support the company's expansion in several strategic international markets. He will lead the company's efforts to deliver on the division's value proposition, which is based on providing quality, affordable and flexible service solutions in more than 160 languages.

"Ralph Bonaduce offers a deep knowledge of international markets and BPO services, which makes him a strategic addition to our leadership team," said Claudia Mirza, CEO of Akorbi. "His business development and communication strengths, combined with a dedication to customer service, will be critical in supporting Akorbi's global expansion initiative."

Ralph has a Bachelor of Arts degree in Business Administration with an emphasis in Marketing from Lewis and Clark College in Portland, Oregon. His post-graduate studies include the Management Development program at Northwest Natural Gas Co., as well as Marketing studies at the University of Oregon.

About Akorbi

Akorbi offers multilingual business solutions in more than 170 languages. This includes a full range of language, localization and global marketing solutions including professional staffing, document translation, multilingual desktop publishing, project management, content management, web site design, software testing and engineering, voiceover, interpretation and over-the-phone interpretation. The company holds several certifications including ISO 9001:2008, ISO 13485:2003, EN 15038:2006 and Women's Business Enterprise Certification. For more information, visit www.akorbi.com or call 1.877.4.AKORBI.

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